

RRRAP User Survey: - December 2020

Needs for 2021-22 & Security Check

Closed
Status

Average time to complete
10:21

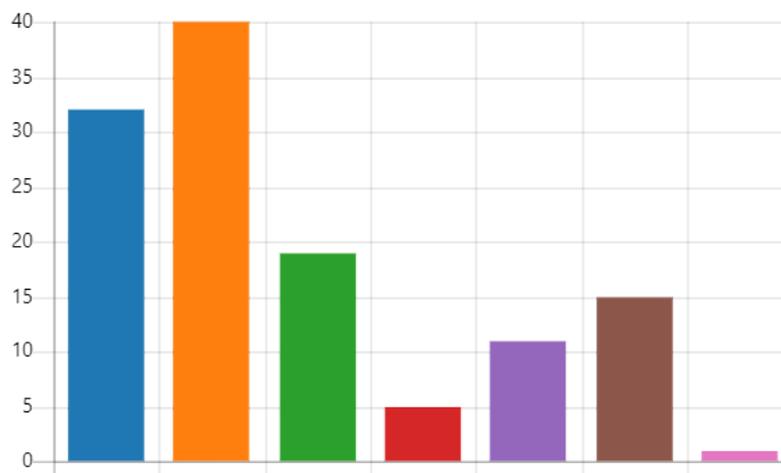
1. What is your RRRAP account designated role

- Super-user
- User
- Training
- Research



2. What role do you perform whilst using RRRAP

- VRS Sole Designer
- VRS Team Designer
- Entering Hazard Data
- Administrator
- Team Leader
- Design checker
- Researcher



7. How would you rate the presentation of RRRAP in regards to its look / style / professionalism when compared to other software systems you use?



4.04 Average Rating

3. How often have you used RRRAP in the last 12 months

- 0 (zero)
- 1 to 5 times
- 6 to 20 times
- more than 20 times



4. When did you last use RRRAP

- In the last week
- In the last month
- In the last year
- Never



5. Approximately how many records have you created yourself?

- 0 (zero)
- 1-3
- 3-5
- more than 5



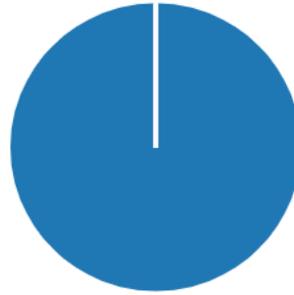
6. Approximately how many records has your organisation currently?

- 0-5
- 5-10
- 10-30
- over 30



10. Do you need your account to extend into 2021

- Yes please: - Maintain Account
- No thank you: - Remove Account
- Not currently required: - Freeze Account



11. Please rate the ease of receiving account log in details from your super-user

- Simple
- Straightforward
- Troublesome
- Difficult



12. On receiving your log in details from your super user please rate how easy you found it to access RRRAP v3.x

- Simple
- Straightforward
- Troublesome
- Difficult



13. If you have changed your account password please rate how easy you found this

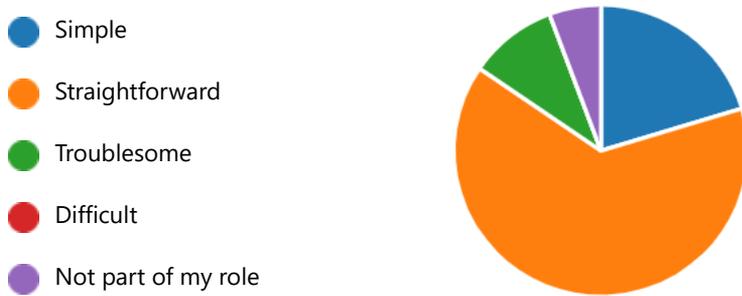
- Simple
- Straightforward
- Troublesome
- Difficult
- Haven't changed password



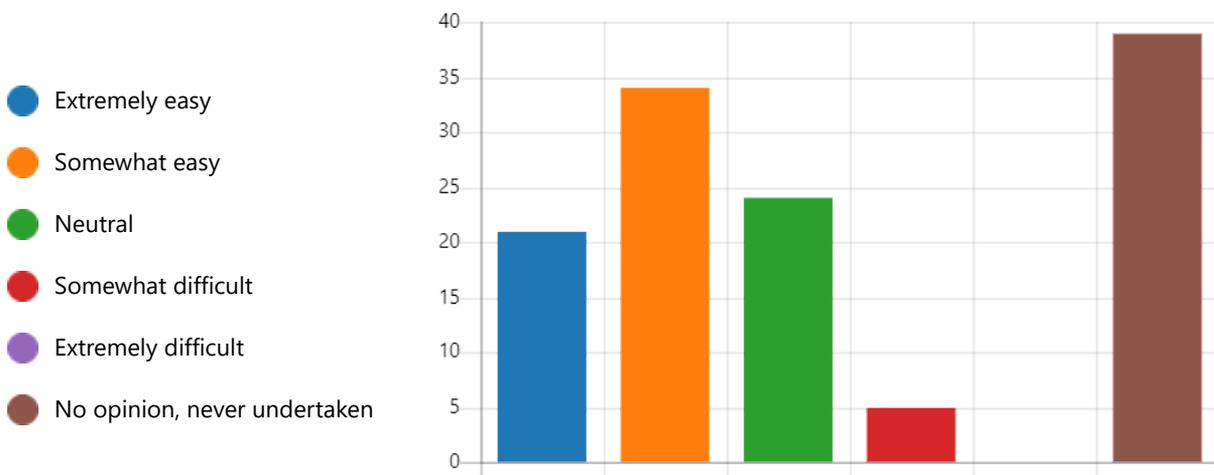
14. Please rate the effectiveness of the data error prevention system for data entered in the RRRAP v3.x (when compared to the v1.x excel spreadsheet) Skip question if no experience.

7.5 /10 (6.9/9 stars)

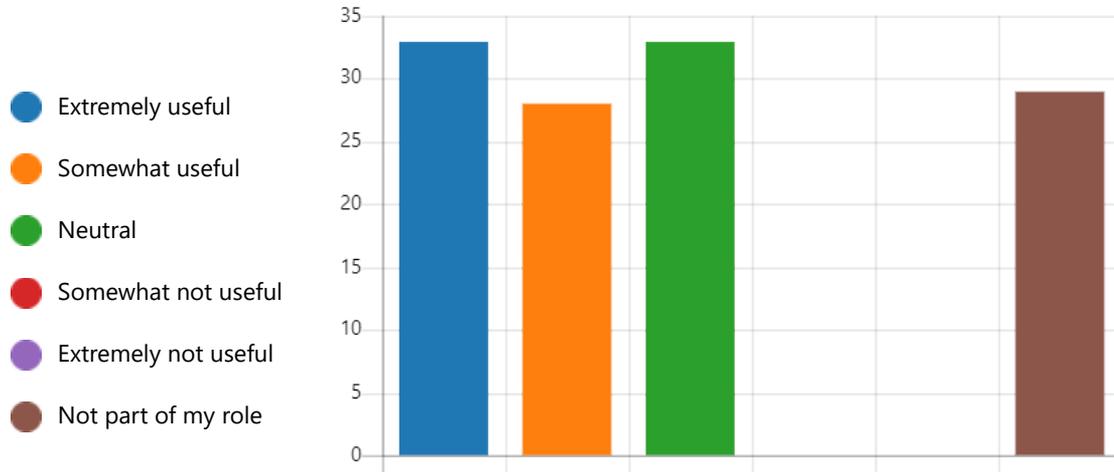
15. Please rate the overall ease of entering input data on RRRAP v3.x



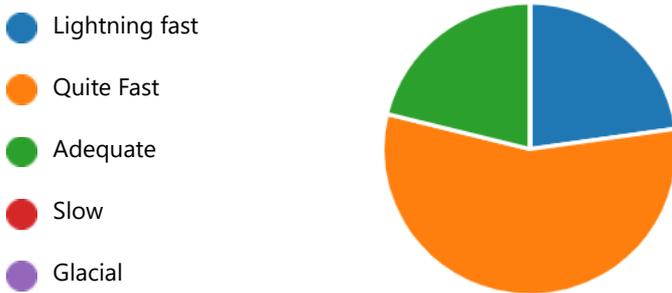
16. If you have exported a RRRAP record please rate how easy you found it:



17. If you have used the copy hazard function please rate how useful you found it:



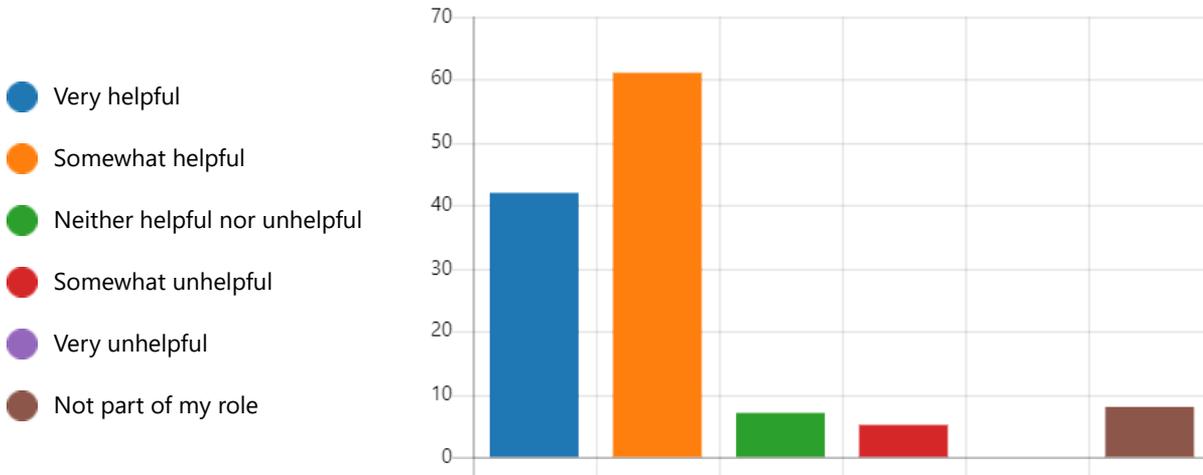
18. Please rate the speed of the risk calculation performed when 'calculate risk' is selected



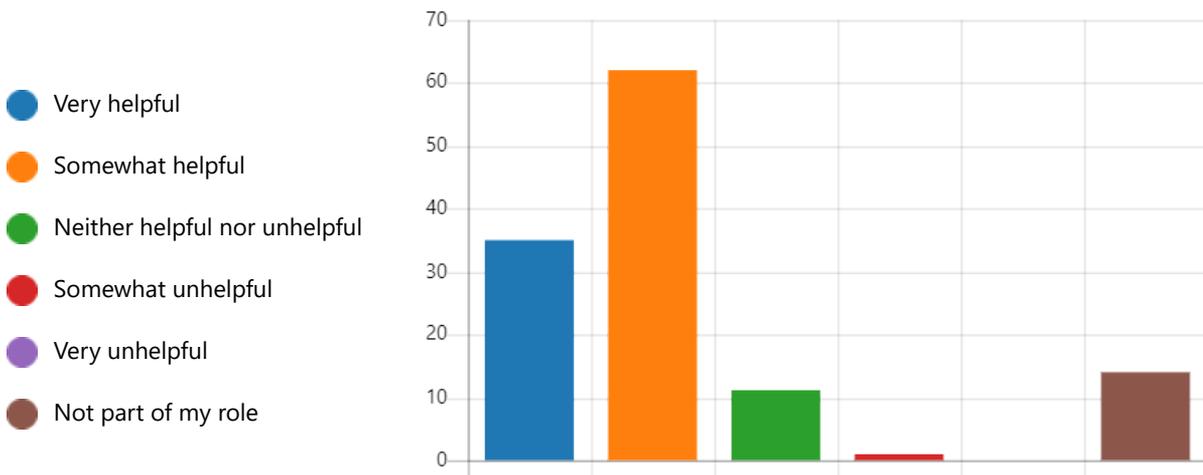
19. Please rate the quality of the presentation of the .pdf format reports that are generated by RRRAP v3.x



20. If you have used the guidance manual for RRRAP v3.x please rate how helpful you found the content:



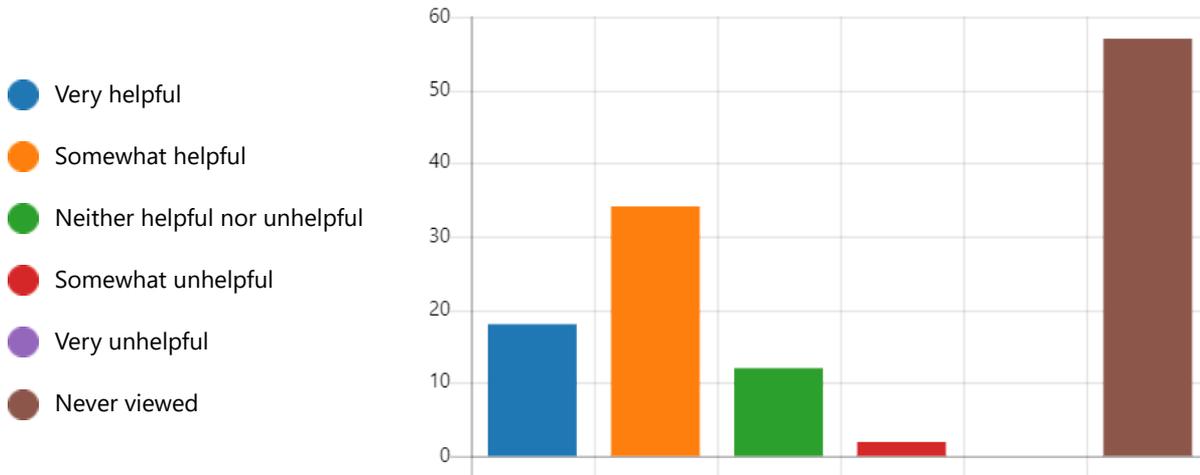
21. If you have used the help menus within RRRAP v3.x software tool, please rate how helpful you found the content:



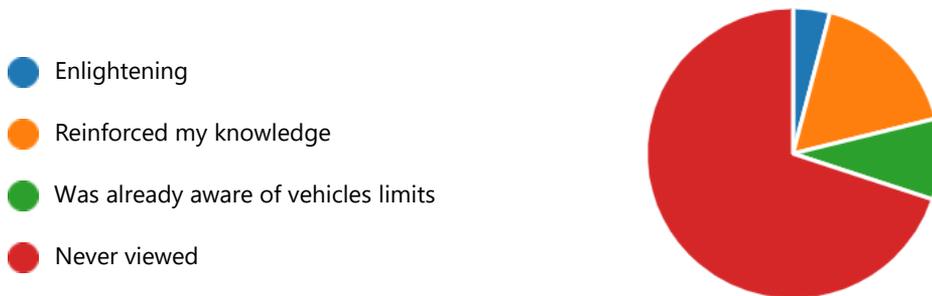
22. If you have used the Help section and FAQ's within RRRAP v3.x software tool, please rate how helpful you found the content:



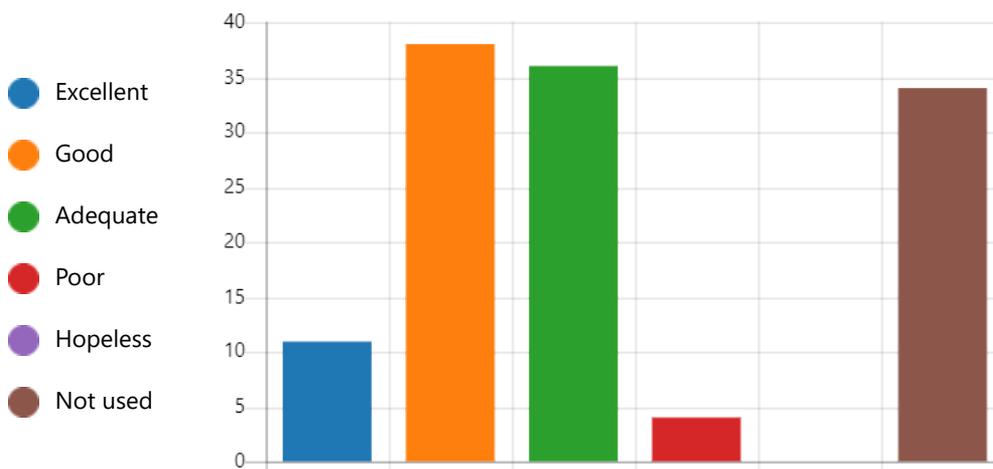
23. If you have viewed the user guidance video on the standard for highways website please rate how helpful you found the content



24. If you have viewed the crash testing information videos on the front page of RRRAP, please rate how you reacted to the content



25. How do you rate the download / print options available in RRRAP?



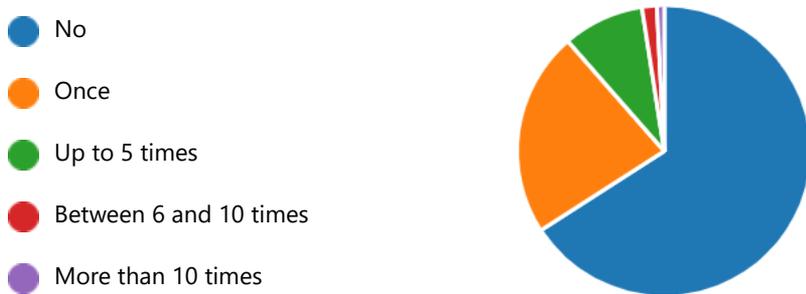
26. Are there any aspects of using the RRRAP v3.x that you feel would benefit from additional guidance information?



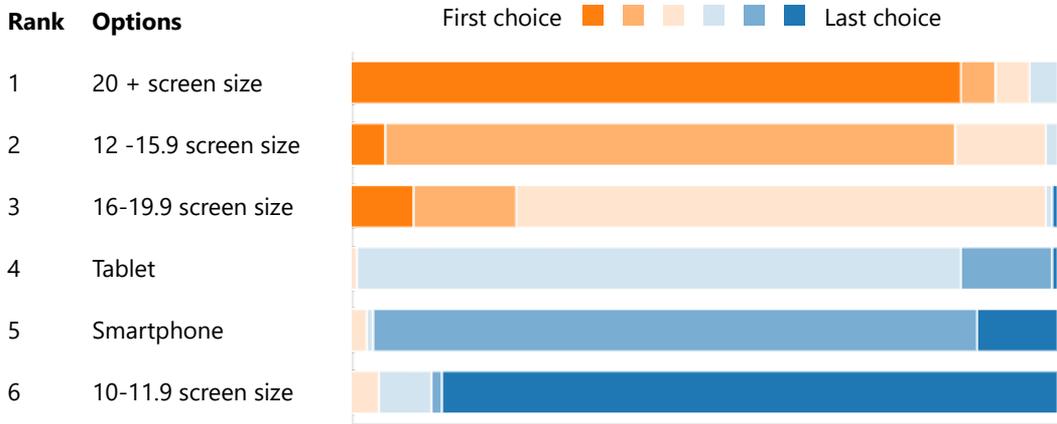
28. Are you aware of any road side infrastructure commonly found on the strategic road network that currently can not be input in the RRRAP v3.x as a hazard?



30. Have you experienced connection problems this year?

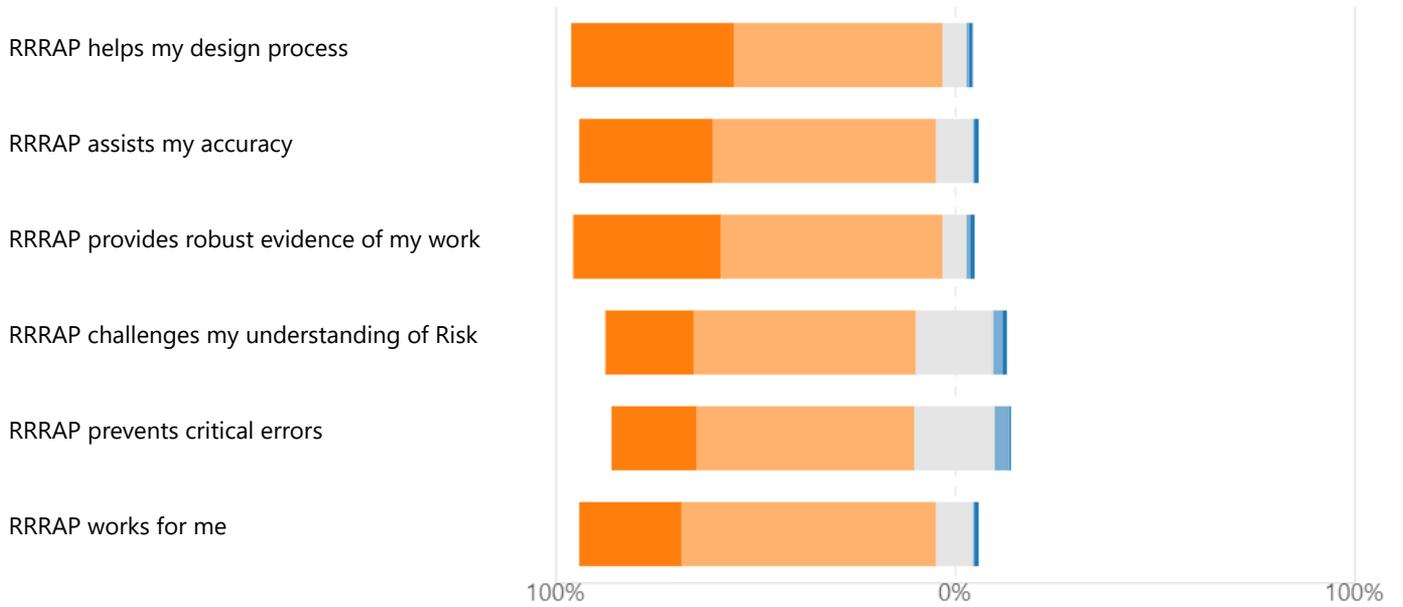


31. What display size do you use for RRRAP work. Include all and rank them by frequency (i.e. home / office / travelling Top 3 only counted)



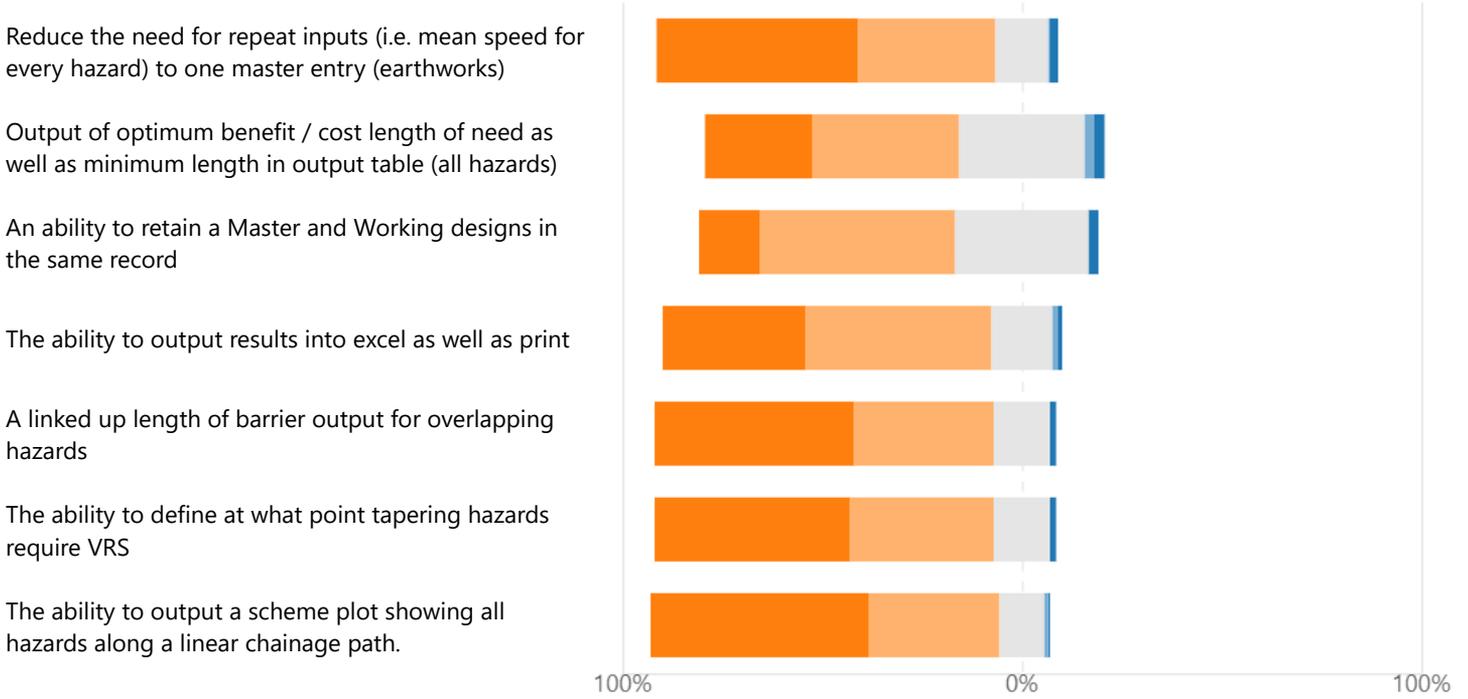
32. Please Rate the Following Statements

■ Agree Strongly
 ■ Agree
 ■ No difference
 ■ Disagree
 ■ Strongly Disagree



33. Please Rate these following improvements to RRRAP in 2021-22 for desirability.

Yes please Nice to have No opinion Indifferent Keep status quo



Super User Survey Section.

35. As a super-user please indicate how much time you have spent on RRRAP account administration for your organisation on average per month:

- Negligible Amount
- A few minutes
- 15-30 minutes
- 30 - 60 minutes
- An hour or more



36. On accessing your super-user account how easy did you find it to create new user accounts for your organisation?

- Extremely easy
- Somewhat easy
- Neutral
- Somewhat difficult
- Extremely difficult



37. As a super-user how many times have you had to assist other RRRAP users in your organisation on using the system on average in a month?

- 0-3
- 4-7
- 7-10
- more than 10



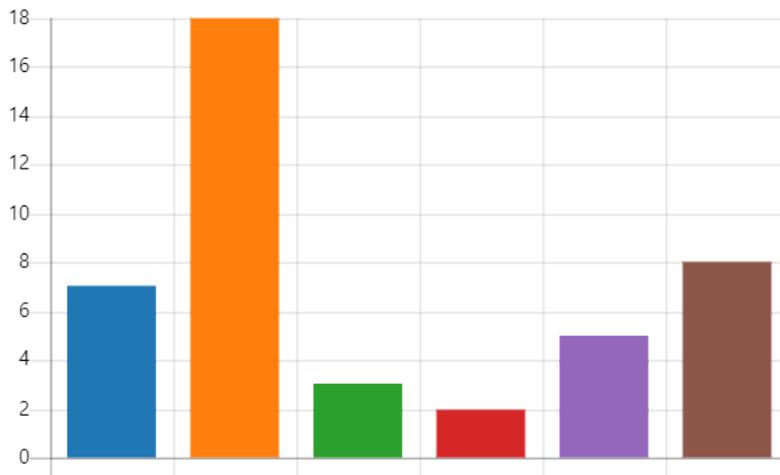
38. If you have been asked to re-set a users password please indicate how easy you found this to do:

- Extremely easy
- Somewhat easy
- Neutral
- Somewhat difficult
- Extremely difficult



39. How frequently are users required to save or backup their work using RRRAP

- Every hour
- At the end of a period of work
- Each day
- Each Week
- Longer than a week
- Not at all



40. How often do you review your organisations use of the RRRAP, records used / in use?

- Weekly
- Monthly
- Quarterly
- Half Yearly
- Never



41. How does your organisation store back up copies or work in progress?

- It is done by the user individually
- It is done as an organisation in a group fold
- We have a governance process
- We have no policy



42. In what form do your users provide records to the Project's Heath and Safety File

- Printed, Scanned copies or Screen Prints
- A zip download of the final design
- Zip downloads of the stages of the design
- We do not provide records

