

What are cookies?

Cookies are tiny text files stored on your browser. We use cookies to help us to improve our users' experience. EU legislation states that all websites should let you know when they are using cookies. Most websites use cookies and they won't cause any harm to your device. This site uses cookies to help us see which pages our customers like and which aren't working so well, so we can make improvements. Cookies don't tell us who you are or give us any personal details about you.

If you do not accept the cookies you will still be able to browse our site but some parts of the site will not work.

Which cookies do we use on this site and why?

The table below sets out the main cookies that we use on this site and what we use them for.

Type of cookie	Cookie name	Expires after	Purpose
Performance	Google Analytics: __utma	2 years from set/update	Google Analytics uses cookies to help us analyse how our visitors use the site. Find out more about how these cookies are used on the Google privacy site
	Google Analytics: __utmb	30 minutes from set/update	
	Google Analytics: __utmc	not set	
	Google Analytics: __utmz	6 months from set/update	
	BIG-IP same day	same day	
Session	standardsForHighwaysContrast	Browser is closed	These cookies are essential to enable the website to perform essential functionality such as browsing web pages

Enabling and disabling cookies

TSO Shop uses cookies to operate the shopping basket system. In order to complete your online purchase, cookies must be enabled. If you decline cookies you may lose some of the beneficial website functions of cookies. No personally identifiable information is stored within cookies. Therefore, we recommend you leave these turned on. To check if cookies are enabled on your device, please follow the steps below. Alternatively, view your browser's help pages or information on how to manage cookies at www.allaboutcookies.org.

Internet Explorer

1. Click on Tools > Internet Options in the main toolbar

2. Select Privacy tab to view your settings
3. Move the slider to the level of privacy you prefer - privacy levels are shown in the table below.

Select this	To specify this
Block All Cookies	Cookies from all websites will be blocked.
	Cookies that are already on your computer cannot be read by websites.
High	Cookies from all websites that do not have a compact policy (a condensed, computer-readable privacy statement) will be blocked.
	Cookies from all websites that use information that can be used to contact you without your explicit consent will be blocked.
Medium High	Cookies from third-party websites that do not have a compact policy (a condensed, computer-readable privacy statement) will be blocked.
	Cookies from third-party websites that use information that can be used to contact you without your explicit consent will be blocked.
	Cookies from first-party websites that use information that can be used to contact you without your implicit consent will be deleted from your computer when you close Internet Explorer.
Medium	Cookies from third-party websites that do not have a compact policy (a condensed, computer-readable privacy statement) will be blocked.
	Cookies from third-party websites that use information that can be used to contact you without your implicit consent will be blocked.
	Cookies from first-party websites that use information that can be used to contact you without your implicit consent will be deleted from your computer when you close Internet Explorer.
Low	Cookies from third-party websites that do not have a compact policy (a condensed, computer-readable privacy statement) will be blocked.
	Cookies from third-party websites that use information that can be used to contact you without your implicit consent will be deleted from your computer when you close Internet Explorer.
Accept All Cookies	All websites will be allowed to save cookies on your computer.
	Cookies that are already on your computer can be read by the websites that created them.

Google Chrome

1. Click the spanner icon in the top right hand corner of the browser and select Settings from the drop-down menu
2. Click on Show advanced settings at the bottom of the page
3. Select Content Settings under the Privacy heading
4. Manage your preferred cookies settings from this page.

Safari (Mac only)

1. Click on Safari in the toolbar, then select Preferences from the drop-down menu
2. Click Privacy to view Cookie preferences (Note: Safari blocks third-party cookies by default).

Further information

For further information regarding cookies, please visit www.allaboutcookies.org.